

CEME Lab – Quality Policy

This document is approved by the CEO of GRID SOLUTIONS S.p.A and defines the main improvement objectives of the QMS laboratory.

The general Policy Quality principles are the follow:

- a) Laboratory must follow UNI CEI EN ISO/IEC 17025:2018 (Ed.3) requirements, as internal laboratory inside the organization.
- b) Laboratory have not commercial, financial or other internal or external pressure. Testing results are impartial from internal or external customer.
- c) Company Direction guarantees the good laboratory practice to allow a high quality service of the laboratory, considering costs, human and technological resources.
- d) QMS is a pillar for constant service and continual improvement. Human resources must adequately know and implement it.
- e) The laboratory “goals and scopes” are the follow:
 - To improve service for customers
 - To increase skills of the staff
 - To achive company mission
 - To satisfy requirements of national accreditation body.
- f) Laboratory Director is responsible for the dissemination of QMS documents and staff awareness.
- g) Laboratory Director guarantees the resources for international standards compliance in line with high level of competences and quality.
- h) Company Direction and Laboratory Direction support action for QMS improvement.

In line with laboratory and QMS changes, Quality Policy is periodically reviewed.

Noventa di Piave, 26th November 2021



Pier Paolo Busnelli
CEO
GRID SOLUTIONS S.p.A.